

NEWS RELEASE

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FOR IMMEDIATE RELEASE

Notice of Data Security Incident

Fort Worth – Kraig R. Pepper, D.O., P.A. ("Dr. Pepper") notified patients of a security incident that it recently learned about. The security incident took place in October of 2015 and was first reported by CoPilot Provider Support Services, Inc. ("CoPilot") in January of 2017.

On July 31, 2017, Dr. Pepper learned CoPilot suffered a data security incident that affected patients who received treatment using injectable drugs named ORTHOVISC® or MONOVISC® that were purchased from DePuy Mitek, Inc. ("DePuy). CoPilot discovered the incident on December 23, 2015, when CoPilot began receiving complaints claiming that personal information submitted to DePuy's website, including health information, was accessible for download. Investigation by CoPilot revealed that the incident first occurred in October of 2015.

CoPilot reports that it identified the individual who accessed the database through unauthorized means and downloaded certain health information, and that it believes the data was not accessible for downloading by the general public from the DePuy website. Subsequently, CoPilot referred the matter to law enforcement.

Dr. Pepper recently sent letters to his patients who were reportedly affected by this incident. A very limited number of Dr. Pepper's patients were affected – approximately 653. **Only patients who received an ORTHOVISC® or MONOVISC® injection by Dr. Pepper were affected.** Also, it is important to understand that none of the private information in the possession of Dr. Pepper was affected. Rather, only the private information provided by Dr. Pepper to DePuy was affected.

The personal information affected was demographic information to include name, address, Social Security number, date of birth, state, zip code, telephone, and gender; medical insurance information to include primary insurance, phone, ID number, and Group number; pharmacy insurance information to include carrier, Rx Bin, secondary insurance, ID number, and Group number; provider information, license, DEA, NPI, Tax ID, PTAN, provider address, phone and fax, clinical information; and prescription information with the provider's signature. Medical records, labs and x-rays were not affected.

Dr. Pepper's notice letter included an offer to provide its affected patients with identity theft protection services through ID Experts®. The letter also included additional measures affected patients could take to protect their identity. Dr. Pepper further encourages his affected patients to be vigilant and to take appropriate steps to protect their identity and credit information. Dr. Pepper continues to work with the appropriate agencies in response to this incident.

Dr. Pepper takes its patients' privacy and the security of their information very seriously. Patients should call (866) 680-8772 *Monday through Friday from 5 a.m. - 5 p.m. Pacific Time* for additional information. Patients also can check Dr. Pepper's website, www.drkraigpepper.com, for updated information.

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